# **HMIS Data Quality Report Card**

Sample Reporting Period 10/1/2014 to 8/31/2015

#### PROGRAM INFORMATION

Agency Name: Lighthouse Social Services

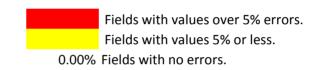
Program: LSS Family Stabilization Program (RR-H)



### **Data Quality and Completeness**

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

	Total	
Demographic Data	Enrolled	357
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	0	0.00%
Prior Residence	0	0.00%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	0	0.00%
Cont. Homeless for at least one year	0	0.00%
Homeless Status Documented	0	0.00%
Months Homeless Last 3 years	0	0.00%
Number of Continuous Months prior to Entry	0	0.00%
Number of times Homeless in last 3 years	0	0.00%



Missing data would include "Data Not Collected" or other invalid responses. A program should have less than a 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis. Any additional Universal Data Element information received from the client should be entered into the Homeless Management Information System (HMIS) within a timely manner.

## **Data Timeliness Report**

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	11				7	6	

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

# **HMIS Data Quality Report Card**

Sample Reporting Period 10/1/2014 to 8/31/2015

#### **PROGRAM INFORMATION**

Agency Name: Lighthouse Social Services

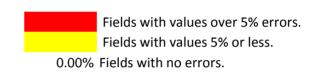
Program: LSS SSVF Homelessness Prevention (HP)



## **Data Quality and Completeness**

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

	Total	
Demographic Data	Enrolled	39
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	0	0.00%
Prior Residence	0	0.00%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	0	0.00%
Cont. Homeless for at least one year	0	0.00%
Homeless Status Documented	0	0.00%
Months Homeless Last 3 years	0	0.00%
Number of Continuous Months prior to Entry	0	0.00%
Number of Months	0	0.00%
Number of times Homeless in last 3 years	0	0.00%



Missing data would include "Data Not Collected" or other invalid responses. A program should have less than a 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis. Any additional Universal Data Element information received from the client should be entered into the Homeless Management Information System (HMIS) within a timely manner.

**Data Timeliness Report** 

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	18						

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.

# **HMIS Data Quality Report Card**

Sample Reporting Period 10/1/2014 to 8/31/2015

#### PROGRAM INFORMATION

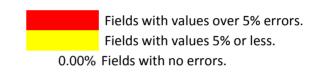
Agency Name: Lighthouse Social Services
Program: LSS SSVF Rapid Re-Housing (RR-H)



### **Data Quality and Completeness**

Complete and accurate records are required to ensure data quality. Required Data that is missing or not collected has a negative impact on the quality of data. The higher a programs' percentage of missing or erroneous data, the less useful the data becomes.

	Total	
Demographic Data	Enrolled	58
	# Missing	% Missing
First Name	0	0.00%
Last Name	0	0.00%
SSN	0	0.00%
DOB	0	0.00%
Race	0	0.00%
Ethnicity	0	0.00%
Gender	0	0.00%
Veteran	0	0.00%
Disabling condition	0	0.00%
Length of Stay	0	0.00%
Prior Residence	0	0.00%
Destination	0	0.00%
Relationship to HOH	0	0.00%
Client location	0	0.00%
Cont. Homeless for at least one year	0	0.00%
Homeless Status Documented	0	0.00%
Months Homeless Last 3 years	0	0.00%
Number of Continuous Months prior to Entry	0	0.00%
Number of Months	0	0.00%
Number of times Homeless in last 3 years	0	0.00%



Missing data would include "Data Not Collected" or other invalid responses. A program should have less than a 5% missing field rate in order to ensure accurate data. Missing intake and exit data needs to be reviewed by staff on a regular basis. Any additional Universal Data Element information received from the client should be entered into the Homeless Management Information System (HMIS) within a timely manner.

#### **Data Timeliness Report**

Program	1 - 7 days	8 - 14 days	15 - 21 days	22 - 30 days	31 - 60 days	61 - 90 days	over 90 days
	19	4					

This report calculates the difference between the program entry date specified for the client and the date the client's application was entered into the system. For example, if a client's Program Entry date of "April 4, 2014" was recorded on "April 9, 2014," then the report would calculate a 5 day lag time in recording data. The report groups the number of applications by program and has 7 buckets for the number of days an application has been lagging.



# **HMIS Users**

Below is a list of all HMIS Users currently active within your agency. If any user on this list has left your agency during the last reporting period, then please email the HMIS helpdesk. Users are considered inactive if they have not logged into the system for 30 days or left the agency. If a user is inactive, or if you have additional staff needing HMIS access or training, please contact HMIS.

Lighthouse Social Services	Carlos Bonilla	carlosb@lighthouse-ssc.org
Lighthouse Social Services	Janie Stephens	janies@lighthouse-ssc.org
Lighthouse Social Services	Latina King	latinak@lighthouse-ssc.org